

Terms and Conditions

Submitting the booking form secures your place and commits you to pay for the attendance or cancellation fee.

Training courses

Stress Management Plus reserves the right to make changes to its events, including information relating to content, timings, date and venue.

If we have to cancel a training course you will be offered a place on an equivalent event within a 12 month period. If this isn't suitable for you a full refund will be issued. In the event that Stress Management Plus cancels an event and an alternative cannot be provided, we will refund in full any payment received in respect of that course.

Payment

Payment is due on receipt of an invoice and full payment must be received before attendance.

Cheques should be made payable to Stress Management Plus

You can pay by credit card when you book, or at any time. Call us on 0118 3283246 to pay by telephone or to request a secure payment link.

Price

Courses will be charged at the price shown on the website at the time of booking. We reserve the right to change course fees without notice.

Cancellations

If you need to cancel your booking please do so in writing by emailing info@stressmanagementplus.com

Cancellation charges are:

28 or more days before a course = 30% of the course fee

14-27 days before a course = 50% of the course fee

1 - 13 days before a course = 100% of the course fee

A substitute delegate may attend at no extra charge. Cancellation charges apply for all cancellations including those due to illness.

Transfers

If you need to transfer your booking please email info@stressmanagementplus.com. When you transfer to a later course you will be charged the cancellation fee plus the cost of the new course. The original terms and conditions, including cancellation charges, still apply when you transfer to a new course.

Non-attendance which does not meet these transfer requirements is considered a cancellation and cancellation charges will be incurred. Please note non attendance due to illness, difficulty in transport arrangements, weather conditions and any other reason will incur the same cancellation charge.

How we use your data

We use the data provided on your course booking form to communicate by email, post or telephone where necessary in order to process your booking and payment. Please see our privacy policy for more information about how your data is stored and processed.

Data provided on the booking form will not be passed onto any third party organisation.